Brandon Turner

Admin@infomatic.dev

SUMMARY: 10+ years of professional IT experience with a strong focus on desktop support, helpdesk, networking, call center, and 1st, 2nd, and 3rd tier level support. Excellent communication and interpersonal skills with the ability to interface and support business leads, stakeholders, department heads, and internal/external vendors or clients. Demonstrated work experience in project and task management proficiency with the ability to prioritize and execute successfully.

TECHNICAL SKILLS:

* Backend systems verification
* Analyzing logs in XML, HTML, RAW format
* LAN/WAN
* Windows Server 2008 R2, Windows Server 2012
* Windows 7, 8, 8.1, 10, 11, Android, IOS
* VPN, Cisco AnyConnect
* SCCM, BitLocker Encryption
* Asset management of company equipment such as laptops, desktops, printers, IP phones, and peripherals.

Professional Experience:

Programmer Analyst, CVS via Cognizant, Omaha, NE, March 2020 – March 2023

Image Technician, Kidwell via Concentric, Omaha, NE, December 2019 – January 2020

EUS Technician, Alorica via Modis, Omaha, NE, October 2019 – November 2019

Onsite IT Liaison, Novozymes via i3intl, Blair, NE, September 2018 – October 2019

Desktop Engineer, Mutual of Omaha (via Harbinger Partners), Omaha, NE, May 2017 – December 2017

IT Service Engineer, Bank of the West (via ITC InfoTech), Omaha, NE, July 2015 – May 2017